

### Spain: E-commerce One "Click" Does not Fit All

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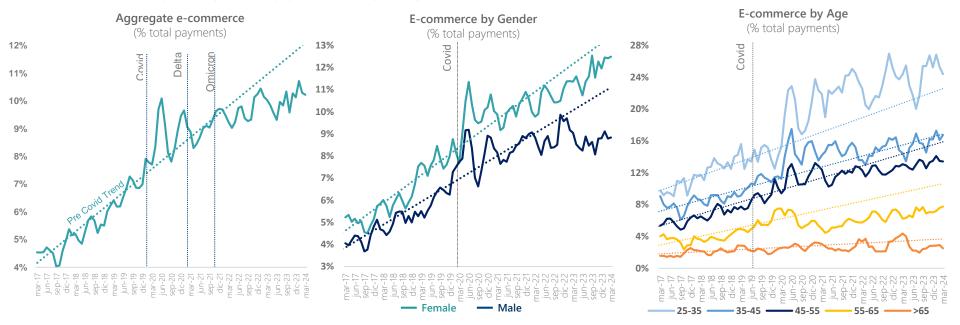
### Summary

- The e-commerce secular positive trend remains well alive but the "boost" provided by the "Lockdowns" receded after the restrictions were lifted
- One "Click" Does not Fit all: There is a significant degree of Heterogeneity depending on categories of consumption and demographic characteristics
- Activities with higher presence of "e-commerce" before Covid led also the Post Covid Recovery (Clothing & Footwear, Leisure and Education)
- Basic Goods & Services were boosted by Lockdowns (Food & Beverage, Communications..) but returned to pre-covid trend after restrictions were lifted
- Younger Girls, both rural and urban, in already developed e-commerce activities are leading e-commerce expenditure

### E-commerce in Spain: One "Click" does not fit all

#### Aggregate consumption e-commerce shares in Spain: A secular, but heterogenous trend

(E-commerce share, as a percentage of total payments. Moving average 3 months)



### The secular positive trend boosted by Lockdowns but "back to normal" after the lift of restrictions

#### Aggregate consumption e-commerce in Spain: Back to normal after Pandemic waves

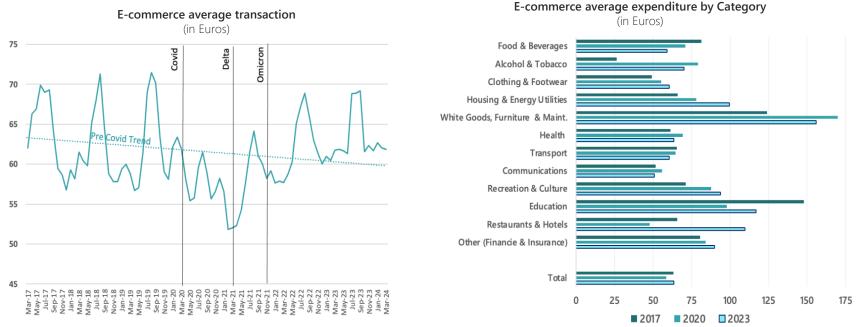
(E-commerce money and number of transactions share, as a percentage of total. Moving average 3 months)



# The average ticket recovered after receding during the Covid. Still, some Heterogeneity in the amounts of spending by category remains

#### E-Commerce: Total & Categories of Consumption average amount by transaction

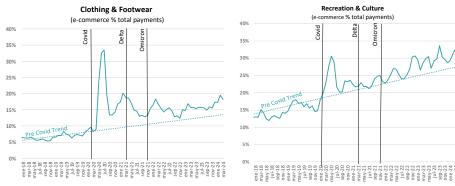
(In euros)

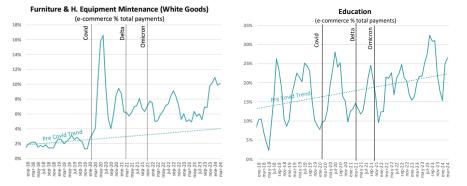


# Consumption categories well developed before Covid (Clothing and Leisure) accelerated above pre-Covid positive trends

#### **E-Commerce share by Categories of Consumption**

(e-commerce in % of Total Expenditure)





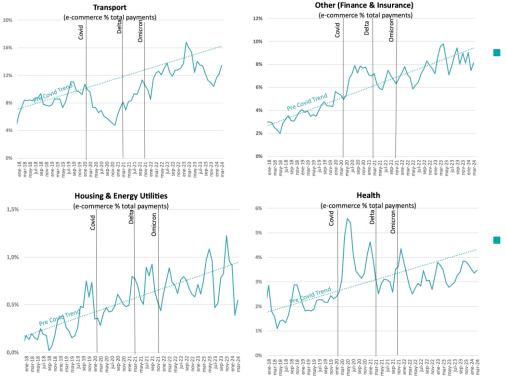
 Some activities experienced a Permanent "boost" on e-commerce as Clothing & Footwear and Recreation and culture...

 ... restrictions on mobility and work from home triggered a rising and accelerating trends on e-commerce in Furniture & Maintenance & in Education

## In many activities as Transport, Finance & Insurance and Health the positive secular trend is well alive

**E-Commerce share by Categories of Consumption** 

(e-commerce in % of Total Expenditure)



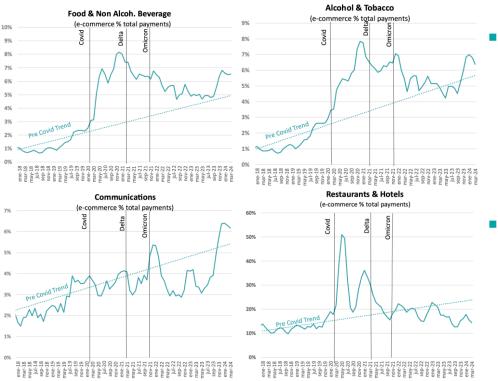
 The pre-covid positive trend remains well alive in Transport and other expenditures (i.e. Finance & insurance)

... Housing and Energy Utilities maintained the pre-covid trend while Health returned to trend after the boost during Covid

# Consumption of Basic Goods & Services (Food & Beverages, Restaurants & Hotels) back to normal positive trend after the Covid temporary boosts

#### **E-Commerce share by Categories of Consumption**

(e-commerce in % of Total Expenditure)

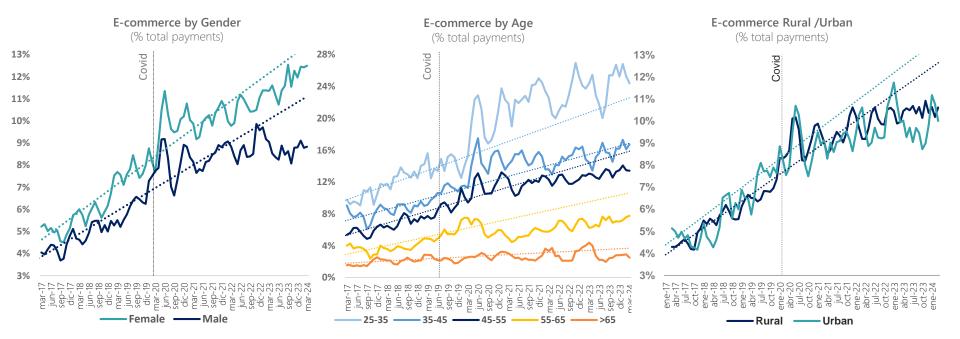


- First Needs as Food & Beverages were temporary boosted but vanished with the end of Covid restrictions returning to levels slightly above pre-Covid trend
- ... Communications recover the pre covid trend while Restaurants & Hotels remains at similar pre covid share

### Young Girls both Urban and rural lead e-commerce expenditure in Spain

#### E-commerce shares in Spain: Gender, Geography and Age differences

(E-commerce share, as a percentage of total payments. Moving average 3 months)



# Econometric Results: Younger and already active on-line activities outperform

(1)  $os_{i,r,s,t} = Male_i + Urban_i + Age_i + \overline{os}_{s,2019} + Lockdown_{r,t} + \alpha_s + \beta_r + \gamma_t + \delta_i + \varepsilon_{i,r,s,t}$ 

Table 1. Online spending shares, macroeconomic characteristics, and pandemic restrictions

VARIABLES	Online spending % (amount)								
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Male = 1	-0.0079*	-0.0100**	-0.0074	-0.0094*		-0.0126***		0.0882***	
Male = 1									
	(0.004)	(0.004)	(0.005)	(0.005)		(0.004)		(0.033)	
Urban = 1	-0.0049	-0.0007	-0.0081	-0.0039		0.0012		0.0277	
	(0.005)	(0.006)	(0.006)	(0.006)		(0.006)		(0.040)	
ge	-0.0020***	-0.0022***	-0.0024***	-0.0025***					
	(0.000)	(0.000)	(0.000)	(0.000)					
Young (Dummy if Age < percentile 25) = 1						0.0481***		-0.0331	
						(0.006)		(0.043)	
Avg. sector online share pre-pandemic	1.0526***		1.1337***			(0.000)		(0.045)	
	(0.032)		(0.035)						
Pandemic = 1 (March 2020 onwards)	0.0185***								
	(0.002)								
Mobility Restriction (Residential) Pandemic*Male Pandemic*Urban			0.0018***	0.0023***	0.0021***			0.0020***	0.0019**
			(0.000)	(0.001)	(0.001)			(0.001)	(0.001)
			(0.000)	(0.001)	(0.001)	-0.0004	0.0002	(0.001)	(0.001)
						(0.003)	(0.003)		
						-0.0047	-0.0038		
						(0.004)	(0.004)		
Pandemic*Young						0.0098**	0.0104**		
						(0.004)	(0.004)		
Pandemic* Avg. sector online share pre-pandemic						0.1519***	0.1582***		
andenne. Avg. sector onnine snare pre-pandenne						(0.024)	(0.024)		
Adala 85 dahilita Destriction (Desidential)						(0.024)	(0.024)	-0.0010***	-0.0012**
Male*Mobility Restriction (Residential)									
								(0.000)	(0.000)
Urban*Mobility Restriction (Residential)								-0.0003	0.0001
								(0.000)	(0.000)
Young*Mobility Restriction (Residential) Mobility* Avg. sector online share pre-pandemic								0.0009**	0.0012**
								(0.000)	(0.000)
								0.0076***	0.0070**
iobility. Avg. sector online share pre-pandemic									
								(0.002)	(0.002)
servations	473,315	473,315	225,214	225,214	225,214	473,315	473,315	225,214	225,214
squared	0.150	0.162	0.161	0.176	0.262	0.154	0.237	0.166	0.263
ctor FE	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
ovince FE	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
me FE	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
ent FE	No	No	No	No	Yes	No	Yes	No	Yes
imple	Client FE	Client FE	Client FE	Client FE	Client FE	All	All	All	All
andard Errors	Cluster at	Cluster at	Cluster at	Cluster at	Cluster at	Cluster at	Cluster at	Cluster at	Cluster at
	client	client	client	client	client	client	client	client	client
Period	2017m1 to	2017m1 to	2020m2 to	2020m2 to	2020m2 to	2017m1 to	2017m1 to	2020m2 to	2020m2 ti
	2022m12	2022m12	2022m12	2022m12	2022m12	2022m12	2022m12	2022m12	2022m12
p. Clients	1000	1000	1000	1000	1000	1000	1000	1000	1000
p. Provinces	51	51	51	51	51	51	51	51	51
b. Categories	19	19	19	19	19	19	19	19	19
p. Months	72	72	33	33	33	72	72	33	33
verage Dep. Var.	0.0783	0.0783	0.0880	0.0880	0.0880	0.0783	0.0783	0.0880	0.0880
verage Pandemic. Var.	0.493	0.493	105.6	105.6	105.6	0.493	0.493	105.6	105.6
verage Male	0.526	0.526	0.526	0.526	0.526	0.526	0.526	0.526	0.526
verage Urban	0.203	0.203	0.204	0.204	0.204	0.203	0.203	0.204	0.204
werage Age	55.51	55.51	55.39	55.39	55.39	55.51	55.51	55.39	55.39
verage Cash % of amount	0.182	0.182	0.158	0.158	0.158	0.182	0.182	0.158	0.158

- We estimate a panel data model of online Share as a function of Gender, urban-rural, online share before the covid and lockdowns including fixed effects on sector, region, time, and individual
- Women and young spend more than man and older individuals. Those activities with already high shares before the covid accelerated the most. No significant difference on e-commerce evolution of urban and rural areas



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